

## INFORMATION SECURITY POLICY

Grand Solutions S.A. (“Grand Solutions”), aims in providing immediate client support, implementing reliable and quality solutions and ensuring the continuous availability of its services.

On this account, Grand Solutions **recognizes** the threats regarding Information Security on the company’s operation and provides all the required resources, in order to implement an Information Security Management System according to the ISO 27001 International Standard.

Information Security is a top priority of Grand Solutions, in order to:

- Ensure full compliance with the relevant legal and contractual requirements,
- Safeguard the company’s interests along with the interests of its clients, who rely on Grand Solutions for storing and processing their data,
- Ensure the availability, integrity and confidentiality of information that is received, generated and transmitted during the company’s operations
- Maximize the company’s resource reliability.

The Information Security policy aims at:

- Protecting the resources and the information exchanged within company operations from every threat, internal or external, both deliberate or by accident,
- Evaluating and assessing threats regarding information security systematically, in order to manage them effectively and promptly,
- Backing up data, preventing viruses and external intrusion, controlling systems’ access, logging all information security incidents and managing unforeseen events,
- Constantly updating both Management and personnel in matters of information security,
- Controlling the exchange of information and data,
- Protecting company interests and the interests of its clients,
- Managing information security incidents and intrusions immediately and effectively,
- Encouraging internal and external communication in matters of Information Security,
- Committing to the adherence of the principles of the Information Security Policy, as well the requirements of the current national and international legislation.

The Information Security Office is responsible for monitoring and controlling the Information Security Management System, as well as informing all personnel involved on the Information Security Policy.

All company personnel involved in the activities and the processes regarding Information Security is responsible for implementing the policies and procedures that apply on their work activities. The Management and employees of Grand Solutions are committed to achieving the company objectives and complying with the principles of Information Security.

Angelos Simonetatos  
CEO